

Daniel C Baker - Kudos

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IVR Infrastructure Documentation

To my agency: “The project was completed per the initial scope of work. Daniel has done a masterful job in providing exactly what we needed. He is a credit to his profession and was an asset to this team. Thank you for making him available.” by Michael Joachims, manager.

To me: “Daniel – I’m completely satisfied that you have met the commitment we established when you first arrived. You’ve adapted very quickly to our environment and were recognized as a team player the first day you were here. I’ve been busy with other work efforts and counted on you to work independently and with very little supervision. You’re previous technical knowledge of various network elements and their use helped you become an asset immediately on this team. You’re beyond any of us in knowing what to provide as documentation to the various technical support teams. Having that knowledge, and then using your expertise in formatting the data to something that is workable, you’ve helped the IT Infrastructure team come much closer to reaching its goal of providing a complete yet concise Hand Off to Production document. Your efforts have shown us the way, now it’s up to us to continue using what you’ve provided as our base model.

You’ve learned quickly those areas that are ‘outside the norm’ of other companies. You’re very good at acquiring information from others without seeming to be a pest to them in their daily routines. You have great ideas of which we have taken some that we can implement immediately. You’ve also provided us a roadmap that will assist us in the future when we as an organization have our priorities and resources in place to take us to that next level. Thank you for making yourself available for this endeavor. Your efforts are well appreciated.

Thanks again and take care
Mike

“Developer Guide”

Thanks Dan -
I am always amazed and impressed at the level of concentration required for technical writing
Josh Logan
CAE Product & Service Management
Flight Test and Functional Test Computing

Software User Guide

[Frank was, at that time, the writing manager.]
From: Winterer, Frank P [mailto:frank.p.winterer@boeing.com]
Subject: RE: Dan's user guide

Yes, I just looked through it. Good work!
-----Original Message-----
From: Stillings, Marianne
Subject: Dan's user guide

This looks really great, Dan. Very nice work ---
marianne stillings
project administrator

Software Test Document

Comment from Software QA M.J. Perry:

The best I've seen; we are going to use this as a template.

Software Accreditation and Configuration Management - Process

From: Wesley, Alfred L [mailto:27663@boeing.com]

Subject: RE: Pat's Visit

Dan,

You've done a marvelous job. We couldn't get accreditation without you. Thanks for everything you've done -- and are still doing.

Al Wesley

BCA Systems Functional Test

Tip Sheet (Print and Web)

-----Original Message-----

From: Case, Edward M [mailto:edward.m.case@boeing.com]

Subject: RE: TAP Config letter to number

Dan,

Thanks for your Help !!! Both QA and Manufacturing are happy with my Tip Sheet and your web site update. You really bailed us out today...

-----Original Message-----

From: Muller, Kathryn M [mailto:kathryn.m.muller@boeing.com]

Subject: RE: Tip sheet evolution

Dan,

Looks great, is nicely organized. I appreciate the different areas; what Tiger Team does, what engineer does, etc.

Thanks,

Kathy

Teamwork – Help to Others

From: EXT-Knawa, Shellie [mailto:shellie.knawa@boeing.com]

Subject: Web site...

Hi Daniel,

Remember all of the assistance and code you gave me a few months ago? Well, we released our new web site earlier this month and have been getting lots of positive feedback. Just wanted to follow up and let you know how much I appreciated all of your guidance. Couldn't have done it without you!

<http://catdev.web.boeing.com/default.htm>

PS: The site works with both Netscape and IE.

Thanks!